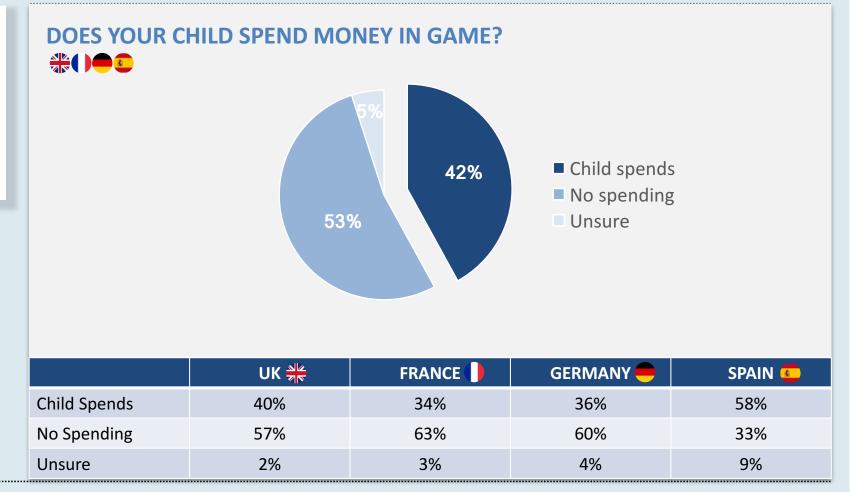


ACCORDING TO PARENTS, JUST UNDER HALF OF KIDS AGED 1-15 PLAYING GAMES SPEND MONEY IN-GAME. THIS IS HIGHEST IN SPAIN WHILE UK, FRANCE AND GERMANY SHOW A SIMILAR INCIDENCE OF IN-GAME SPENDING

Ipsos / Ipsos Connect

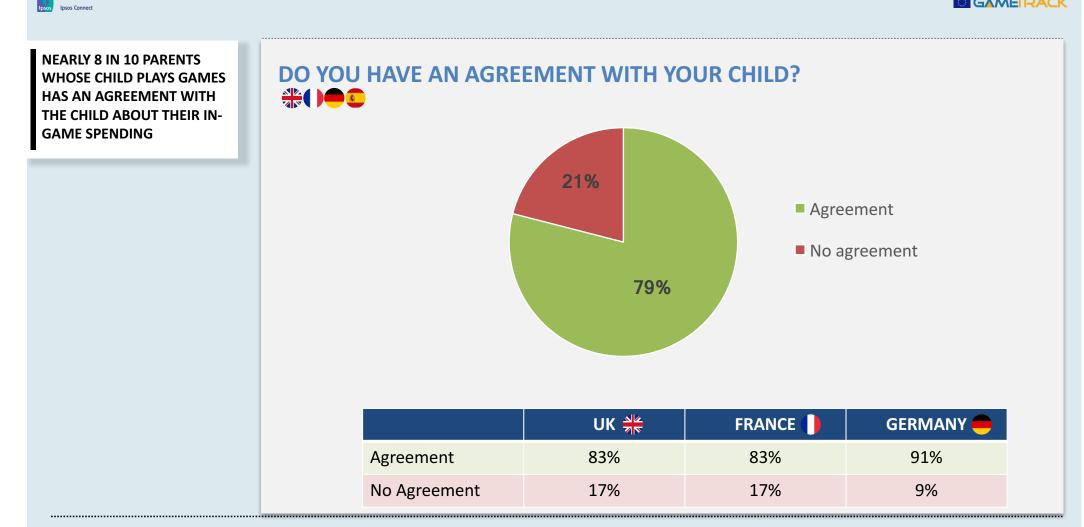


Q: Does your child/children ever spend money in-game?

Base: Parents whose children play games.

Europe (962), UK (238), France (330), Germany (294), Spain (100)

GAMETRACK



Do you have any agreement with your child/children on in-game spending? Base: Parents whose children play games, and spend money within the game. Europe (378), UK (102), France (110), Germany (107) NB: Base size <100 for Spain so not reported

i s F E IN-GAME SPENDING RECONTACT STUDY

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AN AGREEMENT WITH THE CHILD IS THE MOST USED METHOD TO CONTROL IN-GAME SPENDING, WITH ONLY AROUND 1 IN 4 USING PARENTAL CONTROLS

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METHODS TO CONTROL IN GAME SPENDING

			FRANCE	GERMANY 🛑
Agreement with child that they ask for permission before each purchase	60%	57%	67%	61%
Agreement with child on weekly / monthly spending limits	31%	24%	32%	29%
Parental control tools on gaming devices	28%	30%	25%	30%
Monitor credit card bills	25%	25%	15%	23%
We only use pre-paid value cards	20%	18%	14%	24%
Other, please specify	2%	4%	2%	1%
I don't monitor their spending	2%	2%	2%	2%

Do you use any of the following methods to manage or monitor your child's/children's in-game spending?

Base: Parents whose children play games, and spend money within the game.

Europe (378), UK (102), France (110), Germany (107)

NB: Base size <100 for Spain so not reported

3

GAMERACK



REASONS FOR NOT USING PARENTAL CONTROLS

Other, please specify

1%

Why do you not use parental controls on gaming devices to monitor or manage your child's spending? Base: Parents whose children play games, and do not use parental controls

.....

32%

17%

17%

Europe (275) 4

NB: Base size <100 for each country individually so not reported

43%

ĮŞ IN-GAME SPENDING RECONTACT STUDY

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